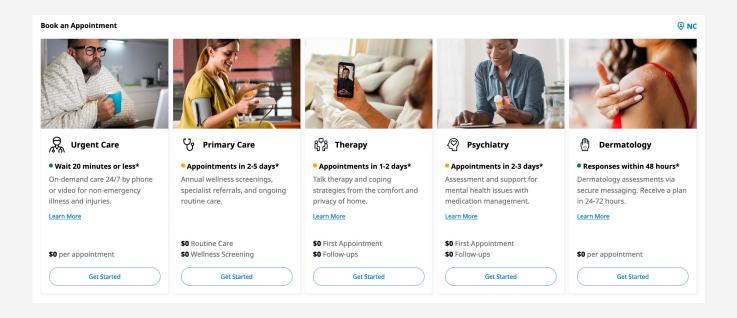
New MDLIVE homepage reimagines the customer experience.

Designed to improve customer engagement, outcomes and adoption of services.



Taking a whole health view of care options.

The new MDLIVE® for Cigna HealthcareSM homepage gives customers and family members a complete look at their health care options. Customers can book appointments, get timely reminders and select their personalized care team to drive better outcomes.





Plus, personalized tips encourage wellness screenings and offer year-end reminders to schedule exams, when applicable.





What's new with MDLIVE?

All new functionality for a more engaging experience.

Easily find care now or schedule upcoming services

- · Dynamic wait times and availability
- · Description of services and common reasons for visits
- · Customer sees their cost shares, prior to scheduling an appointment
- · Imagery corresponds to the customer's age and gender
- · Spanish translation available

Assemble a personalized Care Team

- Schedule follow-up appointments and send follow-up messages, providing a seamless continuity of care experience
- · View recent providers, add providers and schedule appointments with the care team
- · Ask Sophie, the MDLIVE virtual assistant, for help navigating care

Improve engagement for continued care

- · See upcoming appointments with clear expectations on when to be ready
- · Easily join a session
- · Care plan to-dos, such as medication adherence and updates are shown.
- · Get reminders to follow up with a specialist



