

Gallagher Benefit Advocates



Understanding and managing your healthcare benefits can be a challenge. If you do not receive satisfactory service from your insurance carriers,
We are here to help.

- **Explanation of benefits.** Is it unclear to you what the insurance covered and what is your responsibility?
- **Eligibility issues.** Do you need to add someone to or remove someone from your benefit plan? Do you have questions about how and when you can do that?
- **Prescription/pharmacy problems.** Is the pharmacy telling you that your medication is not covered or charging you full price? Do you need help getting an authorization on a medication?
- **Benefits questions.** Are you unsure if the insurance will pay for a certain procedure?
- **Claim Issues.** Did you receive a bill from a doctor but don't know why?
- **Difficult situations.** Are you having difficulty getting a referral? Has the insurance carrier denied a procedure and you want to appeal their decision?

Call us for confidential, personal and friendly help with these and many other situations relating to your insurance plans.

Monday - Friday
6:00 a.m. - 6:00 p.m. PT
855.266.8876 | BAC.Sunrun@ajg.com



Arthur J. Gallagher & Co.
BUSINESS WITHOUT BARRIERS™